Your Name

Address line 1

Address line 2

Address line 3

**Company XY** (*address given in the terms and conditions for exercising your right of withdrawal*)

Address line 1

Address line 2

Address line 3

date: .........

**Exercise of right of withdrawal – reference (contract number/receipt number/invoice number (add appropriate identification feature)**

Dear Sir or Madam,

On (add date) I made an order with you (see reference above). I hereby exercise my right of withdrawal within the 14 day period. I am entitled to receive a refund of the money I paid (add amount) within a maximum of 14 days. My bank details are:

Account holder: ….

Bank name: ….

IBAN: ….

BIC: ….

The right of withdrawal is not excluded for hygienic reasons according to § 312g No. 3 BGB. According to established case law, underwear/swimwear (delete what does not apply) are not items that fall under this exception. Only articles which are clearly sealed and which cannot be resold after cleaning or disinfection may be excluded (ECJ NJW 19, 1507, BGH WM 19, 1450). This does not apply to underwear/swimwear (delete what does not apply).

I would appreciate your prompt response and confirmation.

Yours faithfully

Your name